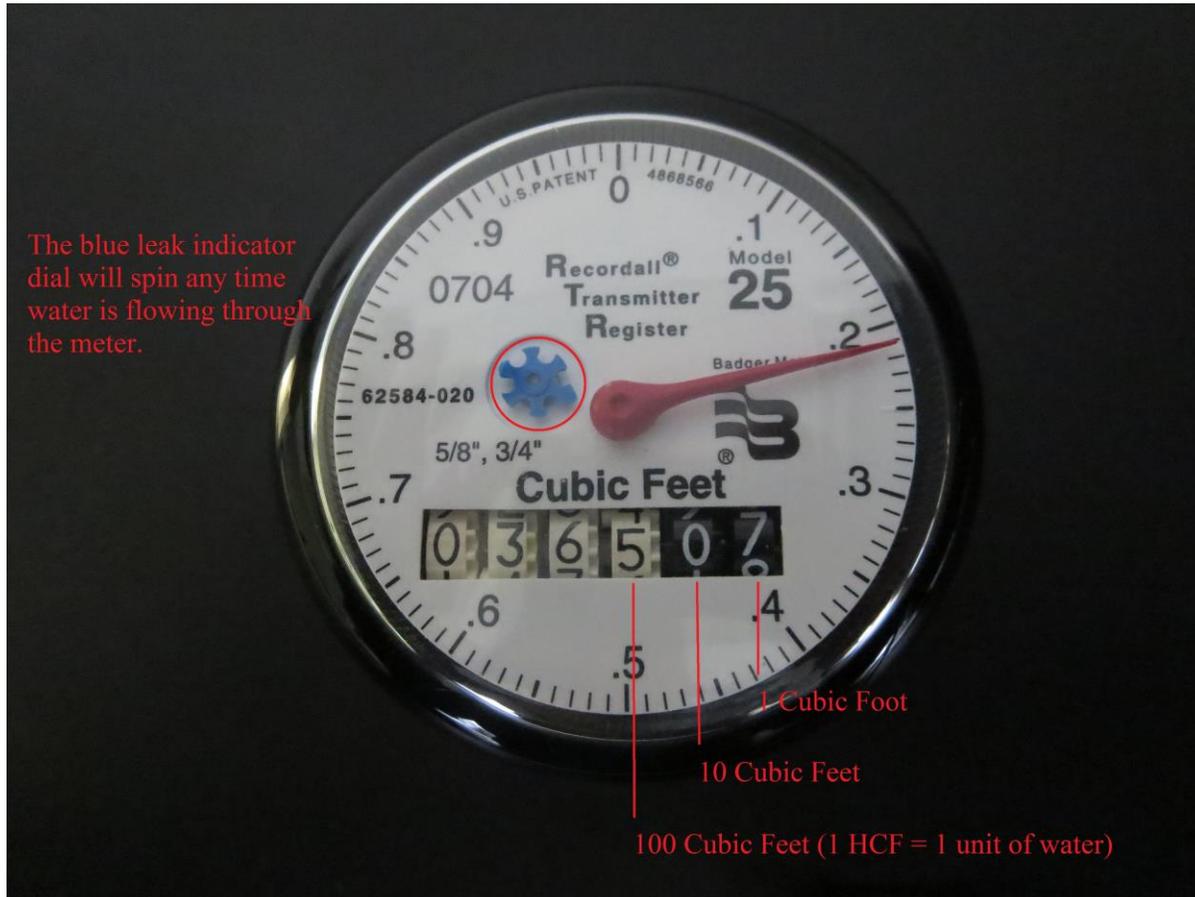


How to Read Your Water Meter:

Your water meter records the amount of water used, similar to how an odometer on your car records the number of miles driven. Water meters are never reset.

1 Hundred Cubic Foot (HCF) = 1 unit of water = 748 gallons

Each full rotation of the red sweep hand equals 1 cubic foot or 7.48 gallons of water. The markings around the outside of the dial indicate tenths and hundredths of 1 cubic foot. When the red sweep hand completes 100 rotations, you have used one HCF or one unit of water. The meter shown here reads 365 units.



How to Check for a Water Leak:

If you suspect a water leak, you can easily check your meter yourself by following these few simple instructions:

- (1) Make sure all of your water faucets and outlets in and around your home are turned off.
- (2) Locate your water meter. Water meters are typically near the curb in front of your home or in the alleyway behind your home.
- (3) Carefully open your meter box by lifting the lid. Check for insects and other animals.
- (4) Open the cover on the water meter to expose the register (dial).
- (5) Locate the leak indicator dial on your meter, which is the small, hyper-sensitive blue plastic piece on the register.
- (6) Watch the leak indicator for several minutes. If the leak indicator dial is turning, chances are either you have a water leak in your system or you need to make sure all water faucets and outlets are turned off.

Note: Even if the leak indicator dial is not turning, it is still possible that there's a very small leak or drip on the property.

Upon request, SDWD staff will schedule and perform a "check for leak" service call for customers during normal business hours.

Leaks and Responsibility:

Customers are responsible for all water usage and corresponding charges as a result of consumption and leaks on the customer's side of the water meter. Furthermore, customers are responsible for maintaining their plumbing system on their side of the meter. If a leak is detected, you will need to contact a plumber to make repairs, or fix the leak yourself.

SDWD is responsible for maintaining the water meter and all infrastructure on the District's side of the water meter. SDWD staff is not allowed to fix leaks on a customer's personal property.